

FORMOSA OPTICAL

Investor Conference

[Stock Code: 5312]



Stakeholder contact information

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112/12/11



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- I. Company Profile
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- IV. Business Development



Company Profile



FORMOSA OPTICAL TECHNOLOGY CO.,LTD.

Chairman: Tsai Kuo-Chou

Vice Chairman: Tsai Kuo-Ping

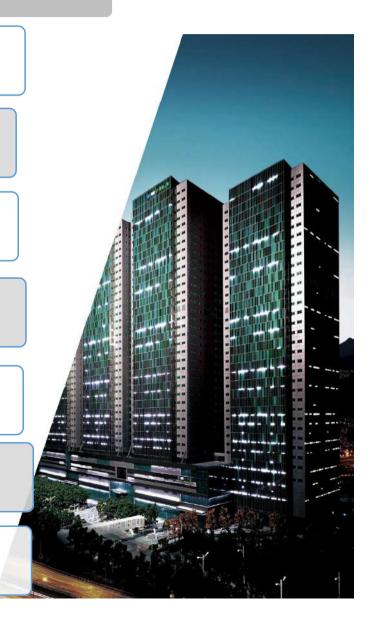
General Manager: Tsai Yi-Shan

Operations : Optical chain stores

Capital stock:600 Million

Total number of employees: 1,400

Number of direct sales stores: 347



History of Formosa Optical



1976 1999 2001

- The first "Formosa Optical shop" was set up in Sanchong District, New Taipei City.
- FORMOSA OPTICAL was listing in Taiwan Exchange.
- The group appointed Tsai Kuochou as chairman of Formosa Optical.

2004 2017 2003 2011

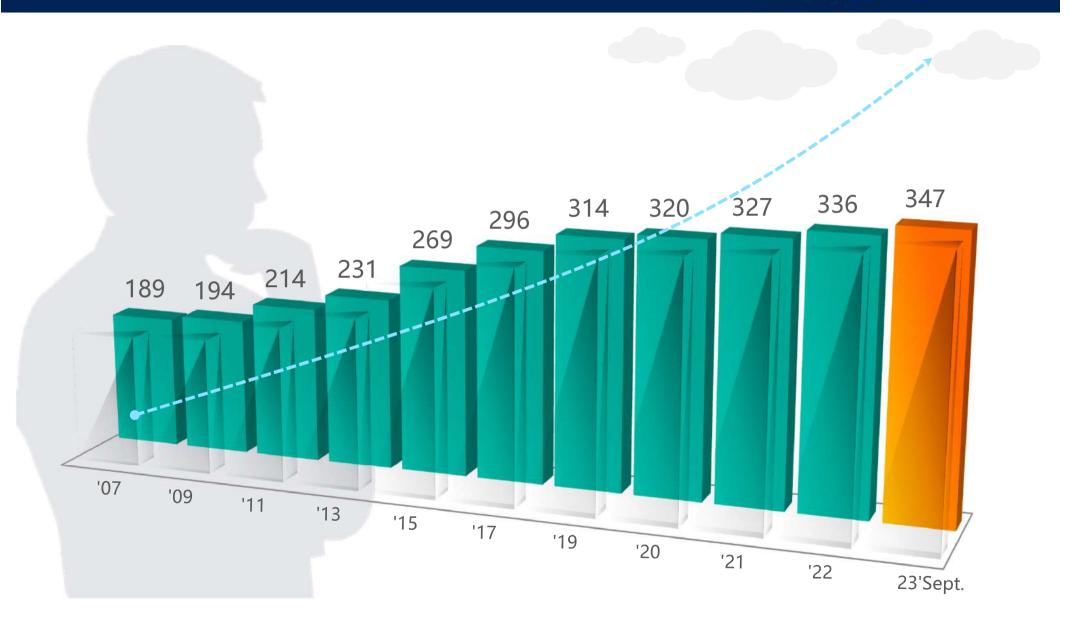
- Acquired Wen Hsiung chain stores and expanded into the sub-brand pathway period.
- chain stores.
- Acquired KING COME Lutein and other health Expending La Mode foods were Launched to advance towards allround vision care.
 - business territory to catch sunglasses opportunities in the department stores.

2018 2022 2019

- SOLO MAX was set up in ATT4FUN and Shin Kong Mitsukoshi Nanxi Store, leading the trend of fast fashion.
- Create a wonderful consumer experience and omnichannel marketing plan to promote the digitalization of stores.
- **Established Baoanshi** Technology Co., Ltd., responsible for ophthalmology-related business.

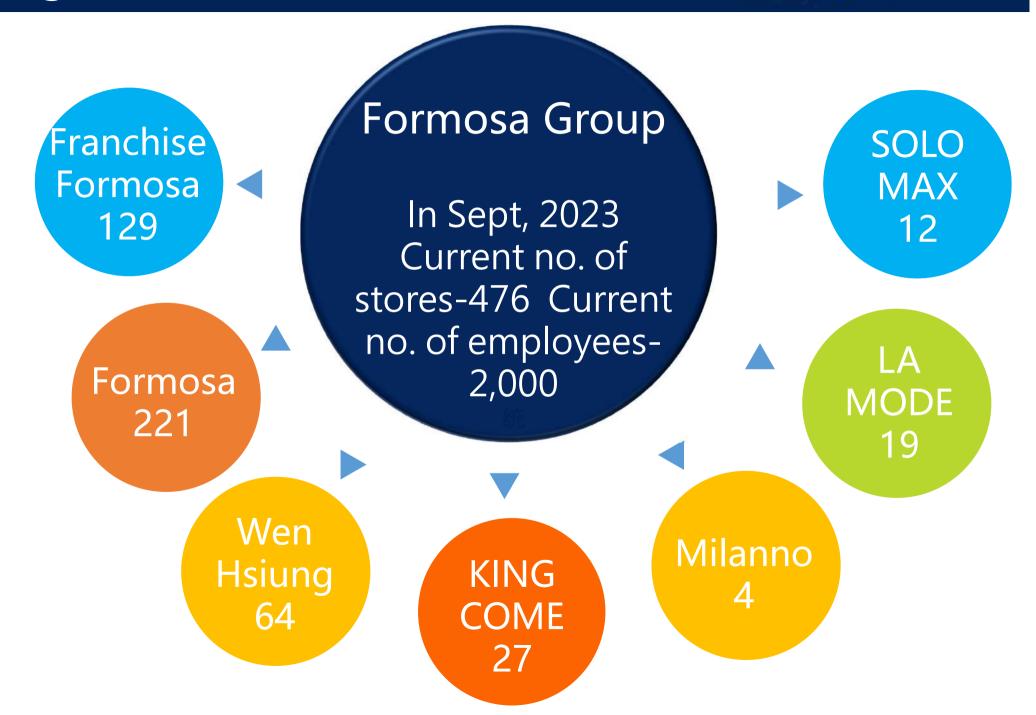
Stores expansion





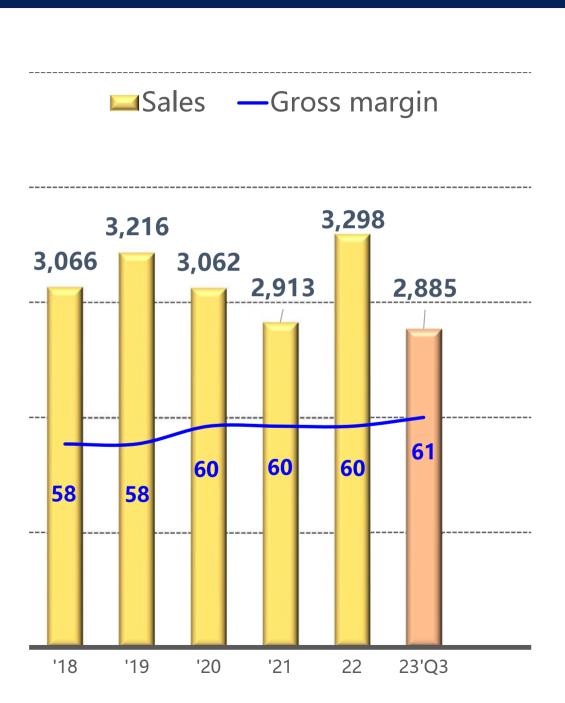
Organization

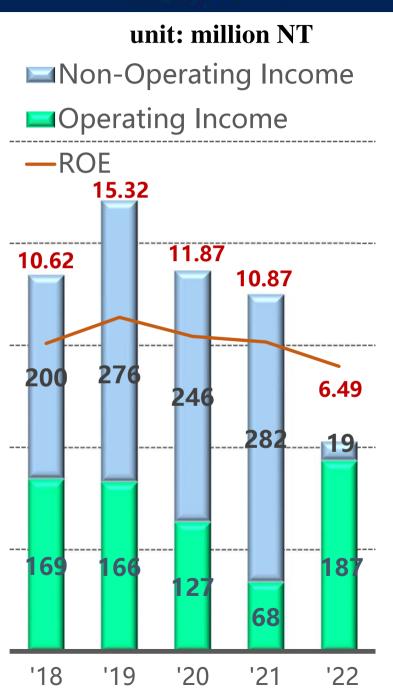




Financial performance of the previous





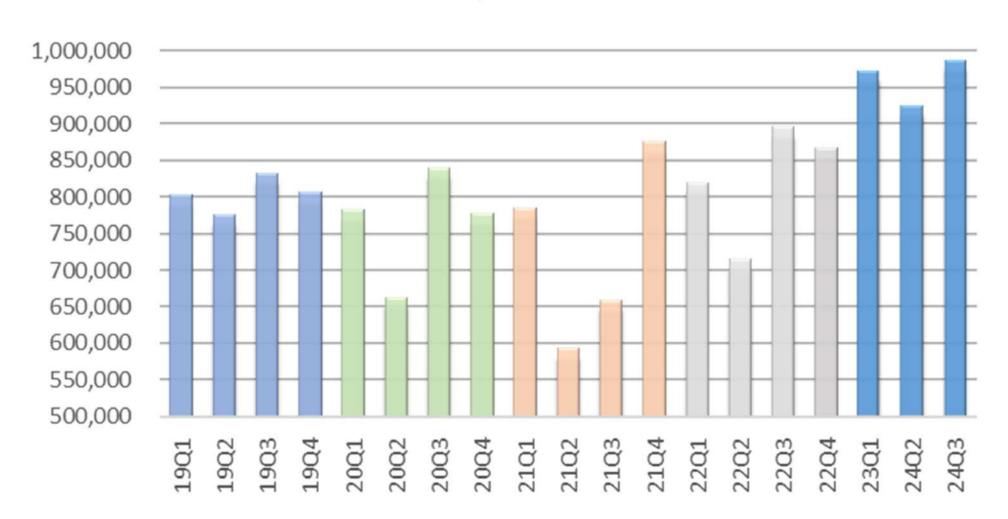


Financial performance of the previous



Unit: NT\$k

Sales



Consolidated Financial Statement



Unit: NT\$k	112Q3	111Q 3	112 Q1~Q3	111 Q1~Q3	Q1~Q3 Diff
Operating Revenue	987,453	895,576	2,884,732	2,431,109	453,623
Gross Profit	602,833	549,342	1,771,483	1,486,444	285,039
Gross margin	61.05%	61.34%	61.41%	61.14%	0.27%
Operating Expenses	525,745	475,160	1,522,281	1,362,823	159,458
Operating Income	77,088	74,182	249,202	123,621	125,581
Non-Operating Income	51,542	42,983	124,499	49,871	74,628
Income before Tax	128,630	117,165	373,701	173,492	200,209
Tax Expense	10,088	23,483	54,731	35,027	19,704
Net Income	118,542	93,682	318,970	138,465	180,505
EPS	1.97	1.56	5.31	2.31	3.01

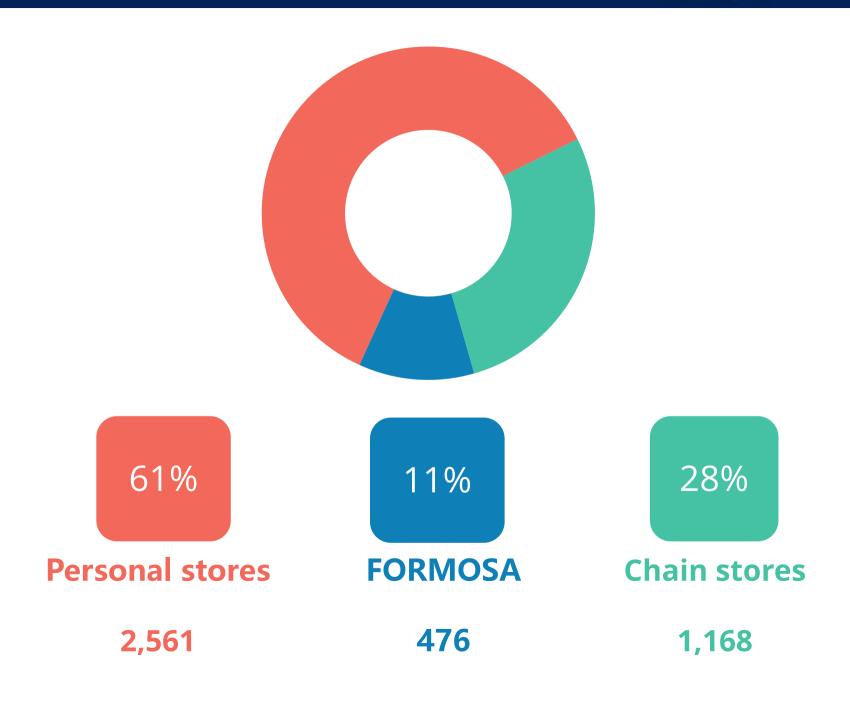
Dividend History



Year of the dividend	Cash dividence	Stock dividend	Total dividends	EPS	Payout Ratio (%)
2022	4.3	0	4.3	2.83	152
2021	4.3	0	4.3	4.83	89
2020	4	0	4	5.13	78
2019	4	0	4	6.31	63
2018	3.8	0	3.8	4.22	90
2017	3.8	0	3.8	5.06	75
2016	3.6	0	3.6	5.98	60

Industry overview-Eyewear market in Taiwan **資寫數**鏡













(空寶鳥眼鏡

竟是眼鏡





Market Position



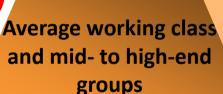












pyramid















Young students, low-end groups



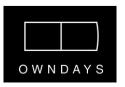






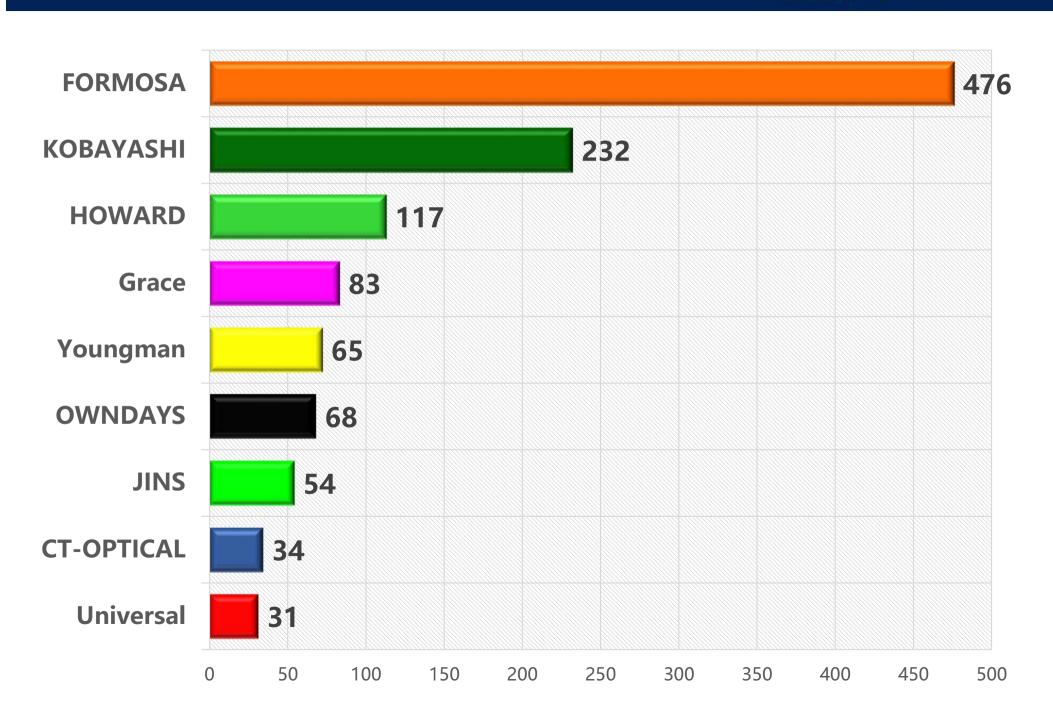






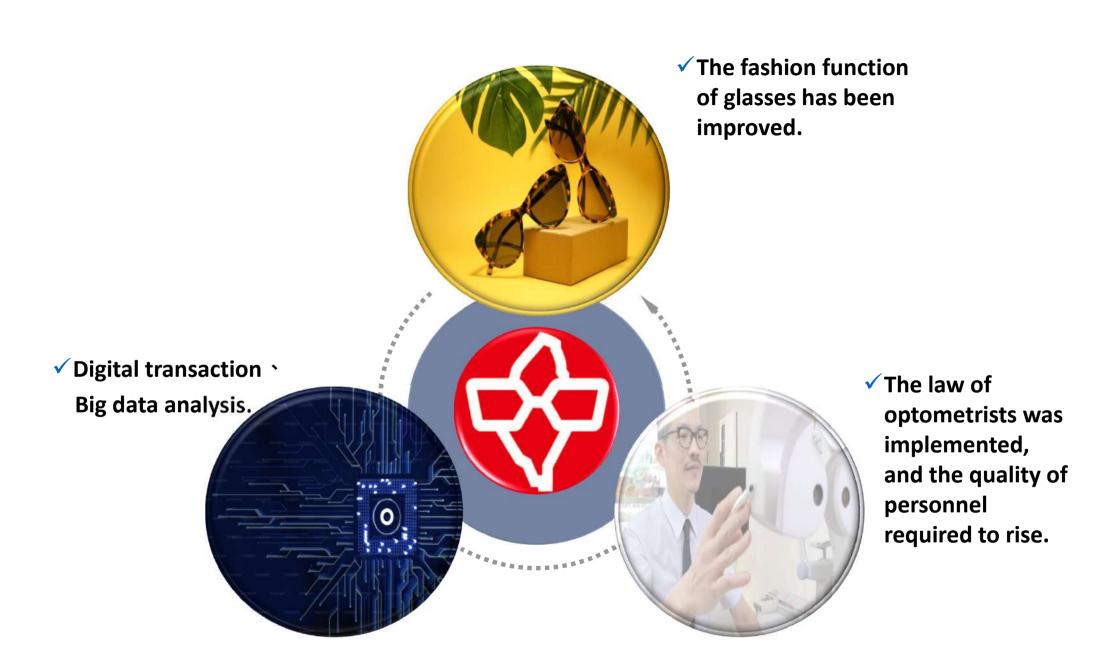
Comparison of chain stores in Taiwan





Industry trends





Future development -Business strategy





virtual reality integration

Integrate various

2. Strength the value of services

management

Enhance Brand value

3. Improve product quality

4. Fulfill technical training members.

每月5號

Compound goods

Transform into all-channel wisdom retail and make good use of digital tools and add electronics payment

Compound goods

1. lutein

2. facial mask

3. Soda water

social tools to guide members to the physical stores and

promote loyalty of

Business strategy-SWOT analysis



SO Strategy

Utilize years of accumulated experience and data to leverage the powerful business opportunities of the data economy through big data analysis and intelligence.

- More than 40 years of rich information
- Huge channels all over Taiwan
- Multi-brand operation and high market share
- Diversified management

Strengths

- Glasses gradually become one of fashionable accessories
- Due to regulatory restrictions, the continuity of physical channels and virtual channels is low

Weaknesses

WO Strategy

- Use big data for precise marketing
- Establish smart customer service and improve service quality

ST Strategy

- Provide customerspecific services through big data analysis
- Teach employees how to operate new services through complete education and training

Opportunities

- Leading the industry in digitalization
- Complete educational training
- Information transparency
- Taiwan has the highest rate of myopia in the world

Threats

- The population of contact lens wearers increases and the glasses market is saturated
- The Optometric Personnel Act laws was passed, and the store cost increased

WT Strategy

- Experience economy
- Emphasize differentiated services
- Strengthen professional and industry-university cooperation

Business strategy-Brand image



Happy enterprise ` Outstanding store manager selection

隱藏版的好工作!這產業穩定調薪又有獎金



根據世界衛生組織(WHO)調查,各國近視率約介於8-62%之間,台灣光是18歲以下的近視率就高達85%,成為另類的「全球第一」。身處「人手一機」的世代,近視問題日益嚴峻,2016年《驗光人員法》正式上路,讓配鏡不再是單純的買賣行為,更是法律認證的醫事專業,帶動視光產業蓬勃發展。

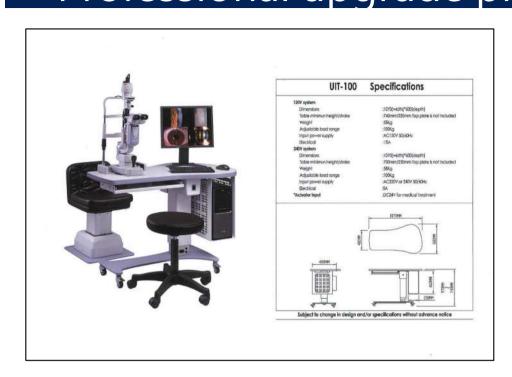
因應趨勢,全球最大華人眼鏡連鎖集團「寶島眼鏡」推動轉型,近年積極招募相關 人才,除與大專院校視光學系進行產學合作外,更推出「就學輔導方案」,協助非 本科生在職進修,員工習得一技之長的同時,公司亦增添專業形象,創造雙贏局 面。

寶島眼鏡人資長周克倫指出,視光產業的性質其實相當特殊,因其具有證照制度, 相較於一般零售業,求職相對容易且穩定,而作為醫事人員的一份子,亦是少數得 以進行銷售行為,並因此獲得額外報酬者,可說是集雙方優點於一身。

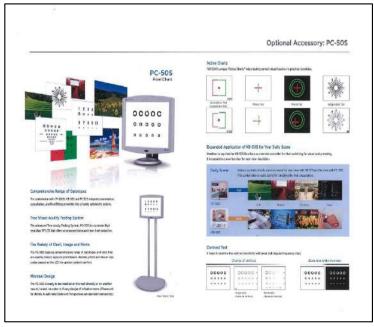


Business strategy - Professional upgrade program













Business strategy - Professional upgrade program





眼睛的構造很複雜,若因為眼睛焦點聽配位置懷差,會影響配賴觀鏡的舒適度及清晰度。所以配閱鏡這件事,不是只有量度數 這麼簡單,一定要量身訂製!

而您知道嗎?臉的形狀、耳朵高低、眼睛位置、腰部的傾斜角度以及鏡框戴在興程上的位置,都必須經過精密量測模和鏡片相互 匹配,才能擁有嚴精確舒適的視覺。因此全台灣最大眼鏡透路萊姨-賽島眼鏡特別引進配鏡最新科技Eye-ruler2極智無距定位 儀,希望提供消費者更專業且精確的智能配鏡體驗。

Business strategy - Applied technology

- Professional optometry equipment
 and auxiliary equipment system application.
- 2. Strengthen professional product inspection and promotion.
- 3. Electronic Medical Record System.



分寶島眼鏡



Business strategy - Rooted technology



Reserve manager A year Nine months Half a year assessment **Annual achievement** Secondary First-level Reserve optometrist optometrist optometrist Director Manager First-level **Eligibility** Secondary **Director** optometrist criteria optometrist Pass the assessment



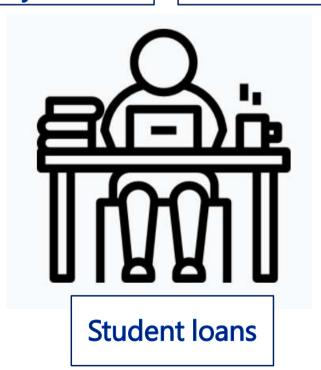
Optometry license counseling project

Scholarship system

Encouraging advanced studies

Schools offer special classes

Store internship



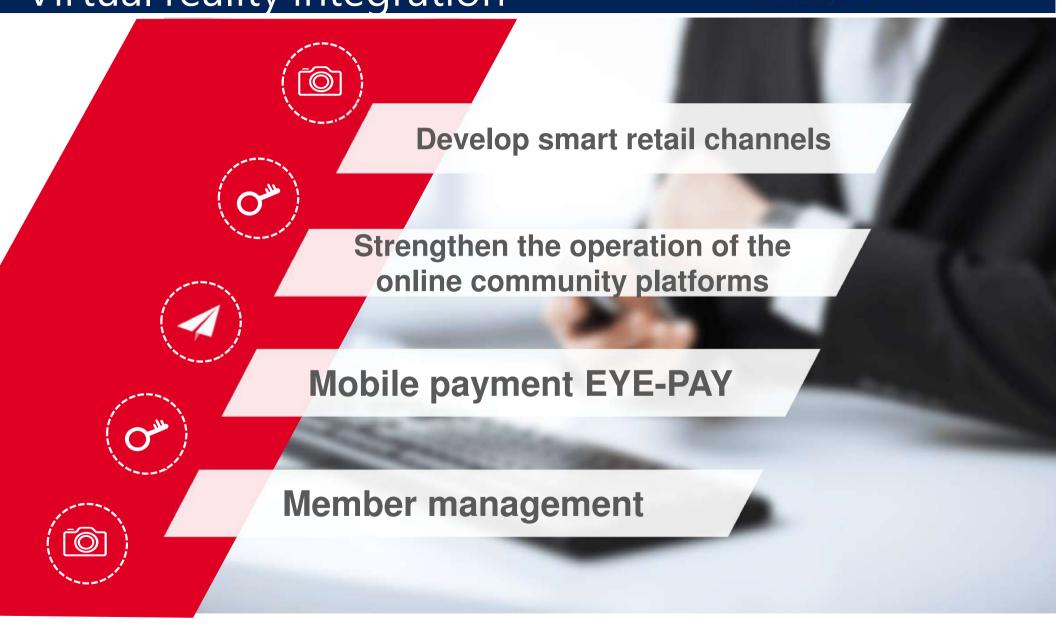


Cooperative college graduates are preferred

Internship Forum and Employment briefing

Business strategy -Virtual reality integration





Business strategy -smart retail channels



計畫 目標

- 結合資通訊科技發展以顧客消費體驗為主的智慧服務。
- 整合線上、線下服務,發展創新營銷模式。
- 建立國內眼鏡零售業創新的購物服務應用典範。
- 串整水平與垂直異業,帶動供應鏈發展。

極智配鏡體驗與全通路智慧引客服務計畫

服務對象



線下終端消費者

總公司



線上終端消費者

服務提供者

發展服務

目標

1.智能線上客服

消費者:即時、24小 時服務

總公司:降低線上客 服人員負擔

市:藉由線上服 務,引導線下消費

2.精準化 會員分群服務

消費者:個人化促銷訊

息接收,減少訊息干擾 總公司:藉由數據分析 與分群行銷,改善行銷 效益

門市:線下顧客消費紀 錄回饋數據分析



門市

3.自動化度數檢查

與適性化產品推薦

消費者:獲得衛生安 全的試戴服務體驗

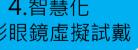
總公司:累積顧客臉 型數據,建立體驗模

門市:降低服務成本



供應商

4.智慧化 隱形眼鏡虛擬試戴



消費者:減少等待時

總公司:累積顧客數

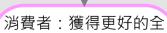
據,掌握顧客偏好 門市:藉由自動化、 標準化流程,提升服

務流程效率



眼科/醫美

5.消費者 全眼服務



眼服務。 總公司:藉由資料交換,

建立完整全眼服務的顧

客眼睛履歷。

眼科/醫美:與寶島之 間的回饋金結算使用自 動化系統

Business strategy

- Joint goods

中實島眼鏡

寶島眼鏡以台灣在地的領導品牌,融合了永續、環保精神與在地年輕設計師進行聯名合作,並將特殊環保材質運用在此次合作的商品和贈品上,此外更提供重複性購物袋以取代一次性塑膠袋,以減少對環境的影響,實踐環保精神並承諾永續發展。



_{寶島眼鏡×台灣設計師} 聯名系列商品

留言抽好禮把聯名側背包+親筆書版帶回家





Business strategy - Facebook operation





いくいく小高潮色計事務所・追蹤 7月27日下午7:15・€

\寶島眼鏡大fun送!/

★ 寶島眼鏡貼心的提供「10個側背包」要送給色員★

① 只要在本篇貼文留言, 最喜歡這次聯名的哪個周邊?

EX: 我最喜歡「超音波清洗機」

②抽獎活動至8/19截止!會抽出10名!

③將在8/23於此貼文留言串中,統一公布得獎名單。

(再分享一次語次聯名的完整資訊 /

① 整付配到好1,980元起

② 賈就送地球好朋友組(專屬配件組+環保購物袋+再生筆記本)

③ 憑學生證免費升級減藍光(價值\$1,000)

④下載APP升級鏡片現折500元

⑤ 超級實用的聯名週達:側貧包/超音波清洗機

★ 詳情或更多款式可以找寶島眼鏡門市人員

→ 官網: https://bit.ly/46JEImf

→ 主打款鏡框: https://bit.ly/3PR3bdN → 聯名系列商品: https://bit.ly/46KX3K8

#寶島眼鏡台灣設計師聯名系列

#賽島眼鏡讓你BE YOURSELF

#小高潮色計事務所





阿滴英文 ◇ 7月20日 · **③**

大家都知道「眼鏡」才是我的本體 眼鏡一脫掉大家就會認不出來我是誰 眼鏡對我來說除了是裝飾 更代表創作者的身份! 不過阿滴眼鏡從2015年一直用到現在 是時候讓它休息一下,換點新氣象!

這次#寶島眼鏡 跟四位台灣設計師跨界合作 邀請台灣在地設計師同時推出聯名眼鏡設計 ~ 有 包大山 Kingjun いくいく小高潮色計事務所 還有我朋 Cherng 的 #馬來貘 設計款! 超優秀的!一定要支持一下~~~



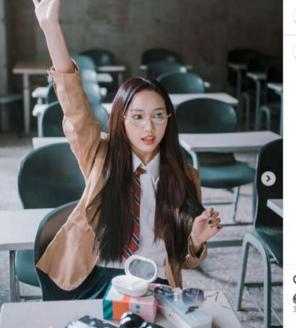
Attractive joint products and good advertising make people share the article to each other.

Business strategy -KOL operation











治此维例的\$165小**图** ● · 脂的目口★

師的巧思,甚至鼻墊上也印有

耀的玫瑰金光芒铃鏡腳更是別出心 裁,上面雕刻了經典的繩梯子圖案,

分別為純淨的白色、典雅的灰色,以 及精緻的鏤空款式,充分展現了設計

SOU·SOU的logo, 這種細節設計更是





■ cycletango和其他人都說讚

讓人整體不已





neil 960313和其他人都說讚

0







認識我的朋友都知道我有近視,但因 為度數很輕所以不常戴眼鏡₩

其實我除了有近視之外,還有散光

想到之前去學開車的時候,因為是晚 上的時間,視線有點受到影響。 (ಗ್ರಗ ·)°.

可能不恐煙虧明錯, 海時候配載時間





nicole.yeh.0415和其他人都說讚



留言



Accelerating digitization



- 1.Members managements.
- 2.Simplify and optimize platform and tools.
- 3.Implement various operations.

(APP.EYE-SMART.EYE+PAY)

- 4.Application of the Big data analysis.
- 5.Points marketing.







Marketing strategy -Mobile payment EYEPAY







Business strategy - Member management



Social communication tool

APP breaks through 2.35 million downloads

LINE@ friends more than 500,000 people

Member management status

CRM

More than 4 million members

Nearly 70% of the member annual repurchase rate

Expand publicity and activate membership points

 Advance corporate and campus activities to actively reach out to members

 Cross-industry cooperation to import more high-spending members

Accurate marketing

Successfully awakened
 35% of old customers
 back to the store

Future development -Second generation store



- The number of newly renovated stores increased to 155, accounting for 44% of the total number of stores.
- 100% of consumers liked the new decoration more than the original decoration in the market survey. More than 60% of consumers would like to go inside when pass by.





Future development
- Optometry Experience Center





Future development - Wen Hsiung





Future development - KING COME





Future development -Department store counter





Future development -Department store counter



Target Customer Analysis



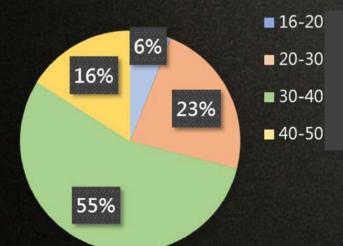
23% Student

Family guest

50% 20% Office worker



Customer Age Analysis



Department Store Base:

- ◆ Taipei ◆ Shin Kong A8 \ A11 ◆ Ximen Eslite ◆ NanXi Eslite ◆ Yulong City
 - Nangang Citylink
 HONHUI PLAZA
 Bangiao Eslite
- Taoyuan Hsinchu Miaoli- ◆ Zhongli SOGO ◆ Hsinchu SOGO
- Taichung- ◆ Park Lane by CMP ◆ TIGER CITY ◆ TAROKO MALL
 - MITSUI OUTLET PARK ◆ Taichung Lihpao
 - ◆ Showtime Live Taichung Wenxin Store ◆ 480 Taichung Eslite
- ●Kaohsiung- ◆ E SKY LAND
- Pingtung- Pacific Department Store Ping Tung

Future development - Department store counter



Counter display



Future development -Fast Fashion





Future development -Fast Fashion





Future development - La Mode x SOLOMAX





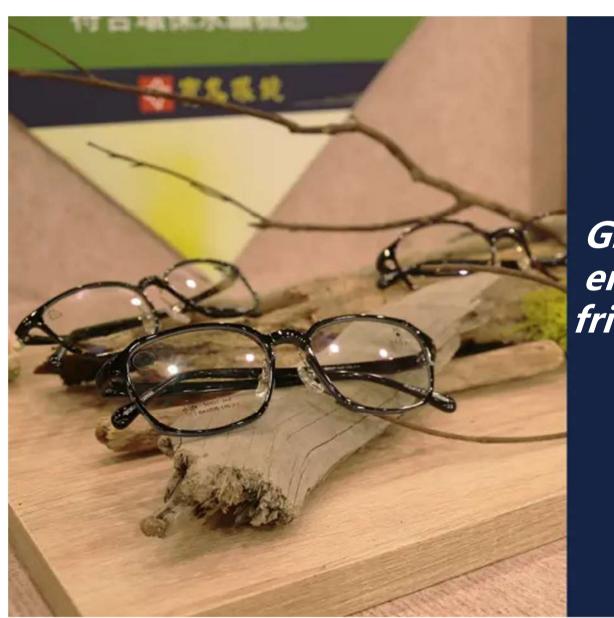
ESG-Environment · Social · Governance





ESG-Environment





Glasses made of environmentally friendly materials

ESG-Social









Charitable activities in remote areas



ESG-Governance





